

Terms and Conditions

Warranty

A limited lifetime workmanship warranty is provided on all products manufactured by MCC, Inc. The warranty is limited to repairing or replacing, at MCC's discretion, any product proven to be defective upon inspection. MCC is not responsible for components or workmanship provided by outside suppliers. Abuse, alteration, or misuse invalidates all warranties.

Terms

Pre-approved credit terms are net 30 days. All orders must include a purchase order number. All orders should be emailed or faxed to MCC.

Purchase Order Cancellation

1. All PO cancellations must be requested by email or fax.
2. All PO cancellations must clearly state company name, contact name, date, purchase order number, and part number(s) of the merchandise.
3. All cancellations must be acknowledged by email by a representative of MCC.
4. The customer who requests the order cancellation is responsible for all costs related to any cut or spent materials, freight, penalties and restocking fees incurred by MCC up to the time of the cancellation.
5. Orders for custom manufactured products are non-cancellable and non-returnable.

Quotes

All quotes are good for 30 days. After 30 days, MCC reserves the right to make price adjustments to the quote due to market driven price increases. All lead times are subject to material and production availability at the time the order is placed.

R.M.A. (Returned Merchandise Authorization)

1. R.M.A.'s should be requested by email or fax.
2. R.M.A. requests should clearly state company name, contact name, date, purchase order number, and part number(s) of the merchandise.
3. All R.M.A.'s should be submitted to an MCC representative within 30 days of the invoice date.
4. All R.M.A.'s require an R.M.A. number. The number is issued by MCC after initial review of the R.M.A. request.
5. R.M.A.'s require the R.M.A. number clearly displayed on the outside of the carton. Merchandise returned to MCC without an R.M.A. number will be refused.
6. R.M.A. numbers are valid for 30 days from issue date.